

Job Title: Productions Manager

Reports to: Senior International Marketing Manager

Hours: Full-time (40 hours a week), Flexibility to occasionally work outside hours is required.

Location: London

About the Organisation:

At Al-Ayn, we are committed to ensuring that every orphaned child living in poverty has access to the tools and opportunities they need to overcome their difficult experiences. We believe that when a child fulfils their potential, their own future is transformed as well as the future of their families, their community, and society at large. In order to achieve that, we are led by our core values of transparency, dignity and empowerment.

Other benefits: Pension scheme enrolment and regular visits to Iraq.

Key Responsibilities:

Project Management & Delivery:

- Manage end-to-end production of all creative outputs (copy, design, and video) across multiple workstreams including:
 - Paid Ads (Meta, Google)
 - o Social Media
 - Print materials (evergreen and campaign-based)
 - o Campaign landing pages and emails
 - Video content for digital platforms
 - o Internal requests (e.g. member offices and field office materials)
 - Community engagement
- Ensure work is delivered on time, on brand, and in line with project objectives.
- Line-manage the creative team, tracking creative deadlines, coordinating reviews and approvals, and ensuring smooth workflows.

Creative Coordination:

- Brief and coordinate writers, designers, and video editors
- Maintain a clear content calendar and production schedule in collaboration with team leads.
- Ensure version control, quality assurance, and consistency across all outputs.

Team and Stakeholder Management:

• Act as the go-to person for creative asset delivery for the Senior International Marketing Manager.

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- Facilitate effective collaboration across work streams especially between design, video, and content colleagues.
- Manage incoming requests from member and field offices, prioritising and scheduling work as needed.

Process Improvement:

- Support the development and documentation of streamlined creative processes.
- Implement efficient feedback and sign-off systems to avoid bottlenecks.
- Maintain up-to-date asset libraries and brand guidelines in collaboration with relevant teams.

Person Specification:

Skills:	Essential	Desirable
Bachelor's degree in media and communications or any relevant field	\boxtimes	
At least 3-4 years of creative production management experience	\boxtimes	
Strong organisational skills	\boxtimes	
Stakeholder engagement	\boxtimes	
Process development and documentation	\boxtimes	
Knowledge of digital marketing platforms	\boxtimes	
Understanding of brand and quality control	\boxtimes	
Arabic language proficiency		\boxtimes
Competencies:	Essential	Desirable
Excellent organisation and effective communication	\mathbf{X}	
Conflict resolution and critical thinking	\mathbf{X}	
Proactivity and self-motivation	\mathbf{X}	
Great listening and rapport building	\boxtimes	
Ability to work as part of a team	\boxtimes	
Ability to manage pressure and conflicting demands, and prioritise tasks and workload	\boxtimes	
Hard working and eager to learn	\boxtimes	
Demonstrate adherence to Al-Ayn's ways of working, including exercising discretion appropriately and respecting confidentiality at all times.		

Note: Responsibilities articulated in this job description are subject to review and changes and depending on the needs of the organisation at any given time.

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